

ETHICAL PRINCIPLES of the EMPROVE Team

IO2, A6: Quality Assurance

Sources: *Ethical Codex of Bulgarian Association of Psychotherapy, Australian association of social workers code of ethics*

The following Ethical Codex was developed by the international EMPROVE Project Team (www.emproveproject.eu) for every professional implementing the EMPROVE approach in his/her professional practice with women affected by domestic violence. It is developed in assumption, that every professional already follows his/her Professional Ethical Codex and the current document is to be seen as an addition to it. This codex must be respected by EVERYONE implementing the EMPROVE approach.

Aim of the codex is to achieve unified quality of service delivery and protection of the rights of everybody involved in the process.

1. *The professional will work with honesty, integrity and respect for clients and colleagues.*
2. *The professional will promote self-determination, autonomy and empowerment of women.*
3. **Responsibility** - the following principles are the sole responsibility of every professional, implementing the EMPROVE approach in his/her practice.
The professional will:
 - a. Follow the EMPROVE Core Principles outlined in the EMPROVE APPROACH document (<https://emproveproject.eu/other-useful-resources/>);
 - b. Ensure that the services delivered meet the client's expressed needs and the aims of the EMPROVE approach (<https://emproveproject.eu/other-useful-resources/>)
 - c. Challenge and work to improve the work procedures, policies and practices and gives feedback to the EMPROVE project team in this regard;
 - d. Maintain appropriate professional boundaries;
 - e. Not participate in any wilful act of misconduct or neglect of duty;
 - f. The EMPROVE Project Team could not be held responsible for any misconducts, misuses and short or long-term effects done in or caused by the EMPROVE platform or WITH the use of any EMPROVE project materials.

4. Confidentiality

The professional will:

- a. Respect and fully protect clients' and professionals' rights for privacy and confidentiality;
- b. Enable access to the EMPROVE online platform **only** to other professionals in the field and to women, affected by domestic violence.

5. Competence

The professional will:

- a. Observe the highest standard of professional conduct;
- b. Strive to continuously improve service delivery;
- c. Ensure that the assessment made and information and advice given are in the scope of their professional expertise;
- d. Use the EMPROVE approach only in the scope of his/her professional expertise.

6. Communication and relationships

The professional will:

- a. Seek to understand and respect differences in viewpoints;
- b. Not use any offensive language and behaviour;
- c. In public announcements aim to educate, help and promote safety.

7. Equality

- a. in treating every person;
- b. of access to project information and products.